



**East of England
Children and Young
People's Palliative Care
Service Directory**



Contents

What is this directory for?	4
Who is this directory aimed at?	4
What information can I find in this directory?	4
Bedfordshire	5
Bereavement and Support	5
CHUMS Social Enterprise	5
Clinical, Acute or PCT	6
Bedford Community Health Service	6
Luton Community Services	7
Hospice	8
Keech Hospice Care.....	8
Cambridgeshire	9
Bereavement and Support	9
Pinpoint.....	9
STARS Children’s Bereavement Support Service	10
Clinical, Acute or PCT	11
Cambridge Community Services NHS Trust - Cambridge	11
Cambridge Community Services NHS Trust - Huntingdon.....	12
Cambridge University Hospitals NHS Foundation Trust	13
Peterborough Community Services	14
Hospice	15
East Anglia’s Children’s Hospices (EACH).....	15
Essex.....	16
Activities and short breaks	16
EPIC Children’s Respite Service and Music Therapy Service	16
SNAC - Special Needs Activities Club	17
Clinical, Acute or PCT	18
Central Essex Community Services	18
Colchester Hospital University FT (CHUFT).....	19
Hertfordshire Community NHS Trust (West Essex)	20
Hospice	21
East Anglia’s Children’s Hospices (EACH).....	21

Farleigh Hospice.....	22
Haven House Children’s Hospice	23
Little Havens Children's Hospice	24
St. Luke’s Hospice.....	25
The J’s Hospice	26
Hertfordshire.....	27
Clinical, Acute or PCT.....	27
East and North Hertfordshire NHS Trust	27
Hertfordshire Community NHS Trust.....	28
Hertfordshire Community NHS Trust (YP)	29
Hospice	30
Rennie Grove Hospice Care (Iain Rennie Hospice at Home)	30
Norfolk	31
Bereavement and Support.....	31
Nelson’s Journey	31
Clinical, Acute or PCT.....	32
Norfolk Community Health & Care CCNT	32
Queen Elizabeth Hospital Kings Lynn.....	33
Hospice	34
East Anglia’s Children’s Hospices (EACH).....	34
Suffolk	35
Activities and short breaks	35
Activities Unlimited	35
Hospice	36
East Anglia’s Children’s Hospices (EACH).....	36
Bereavement and Support.....	37
Nicky's Way at St Nicholas Hospice	37
Clinical, Acute or PCT.....	38
Suffolk Community Healthcare	38
West Suffolk Hospital NHS Trust.....	39
Ipswich Hospital	40
National/Regional	41
Together for Short Lives	41
Together for Families Helpline.....	41

What is this directory for?

The directory contains details of the services provided by all organisations in the Eastern Region for children and young people who have been diagnosed with a life limiting or a life threatening condition.

Who is this directory aimed at?

The directory is primarily for families and carers but we hope that all Health, Social Care and associated professionals will find it useful.

What information can I find in this directory?

The directory will tell you the service providers

- **Name and address**
- **A brief description of their service**
- **Contact details**
- **Where the service is based**
- **What settings their service is delivered in**
- **What their opening hours are**
- **Who can refer children and young people to the organisation**

Bedfordshire

Bereavement and Support

CHUMS Social Enterprise

Also known as CHUMS Child Bereavement and Trauma Service

Trauma service, family visits, individual support, group workshops for children and young people, group workshops for parents carers, family nurturing course, ongoing parent support groups, parents retreat weekend, weekends for children and young people, family days, specialist suicide days for bereaved families, specialist days for siblings following a bereavement, teaching & training, literature

Address Wrest Park Enterprise Centre
Wrest Park
Silsoe, Bedfordshire MK45 4HS

Telephone 01525 863924

Fax 01525 863944

Email Address info@chums.uk.com

Website www.chums.info

Our service is based

Based in the community

Our service is set in

Schools and/or nursery schools

Child's home

Our service is open

Weekday cover 9 to 5

Who can refer my child to your service?

School based team member

Community based team member

Social care services

GP

Child/family

Clinical, Acute or PCT

Bedford Community Health Service

Also known as Children's Intermediate Care Team

The Children's Intermediate Care Team consists of the Children's Continuing Care Team (CCCT) and Children's Community Nursing Team (CCNT). The CCCT support families in the community who have children with life limiting or life threatening conditions and complex medical needs. The CCNT provide a range of services to support children requiring skilled nursing support in their home environment.

Address	Union Street Clinic Union Street Bedford Bedfordshire MK40 2SF
Telephone	01234 310103
Fax	01234 310997
Email Address	bedschildrens.intermediatecare@nhs.net
Website	www.sept.nhs.uk/community-health-Bedfordshire-community-Health-Services.aspx

Our service is based

Based in the community

Our service is set in

Schools and/or nursery schools

Child Development Centre

Day nurseries

Child's home

Our service is open

Community Nursing Team provides a 08-20:00 Monday-Friday service. Continuing Care provides 24 hour, 7 days a week cover. 24 hour on-call phone support available.

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

GP

Community nurse

Child/family

Hospital Based non-team member

Luton Community Services

Also known as Children and Young People's Palliative Care

We have a Palliative Care Lead and a Nurse Specialist, both independent nurse prescribers and a nursery nurse providing specialist respite. We provide Named Nurses who assess, liaise, support, symptom manage and independently prescribe. We offer respite during difficult times, End of Life planning, Terminal care and Bereavement support. We undertake teaching, staff support and Service Development

Address	Futures House The Moakes Marsh Farm Luton LU3 3QB
Telephone	01582 708139
Fax	01582 557068
Email Address	
Website	www.cambscommunityservices.nhs.uk

Our service is based

Based in the community

Our service is set in

Outpatient clinics

Schools and/or nursery schools

Child's home

Children's Hospice

Our service is open

08:00-18:00 seven days a week plus on-call for terminal care.

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Child/family

We would consider referrals from most sources

Hospice

Keech Hospice Care

Children's hospice care service, offering end of life care, symptom management, psychological support, pre and post bereavement and a range of therapy services including Music Therapy, complementary therapies and Hydro therapy. These services are offered both within a hospice building and the community. The service includes a 24/7 community nursing team.

Address Great Bramingham Lane
Streatley
Luton
Bedfordshire
LU3 3NT

Telephone 01582 492339

Fax 01582 564906

Email Address Info@keech.org.uk

Website www.keech.org.uk

Our service is based

Based in the community

Hospice base with Community Service

Our service is set in

Child's home

Hospice

Our service is open

24 hour care, seven days a week

Who can refer my child to your service?

School based team member

Community based team member

Social care services

GP

Community nurse

Child/family

Cambridgeshire

Bereavement and Support

Pinpoint

Pinpoint is a parent-led organisation based in Cambridgeshire. In response to parents' requests, we provide access to independent information through our website, weekly e-newsletters and network meetings, and to a county-wide parent support network with national links. We support parents and service providers to work together to improve support for families in Cambridgeshire.

Address c/o Young Lives
11 Bridge Street
St Ives
Cambridgeshire
PE27 5EH

Telephone 0751 741 9761

Fax

Email Address getinvolved@pinpoint-cambs.org.uk

Website www.pinpoint-cambs.org.uk

Our service is based

Based in the community

Our service is set in

Network meetings are held in community venues

Our service is open

Weekday cover 9 to 5 plus emergency out of hours care

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Child/family

We are an information and support network and parents and carers can contact us directly.

STARS Children's Bereavement Support Service

STARS provides support and counselling for any young person, aged 0-19 years, both in groups and 1:1, who has experienced the death of someone close to them. We also provide support for young people when someone close to them is dying. The service is confidential, professionally regulated and free of charge.

Address	C/O CPDC Foster Road Trumpington Cambridge Cambridgeshire CB2 9NL
Telephone	01223 863511/07827743497
Fax	
Email Address	info@talktostars.org.uk
Website	www.talktostars.org.uk

Our service is based

Based in the community

Our service is set in

Community based clinics

Schools and/or nursery schools

Children's centres

GP/Primary care settings

Our service is open

Weekday cover 9 to 5

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Child/family

Any professional involved with child and family

Clinical, Acute or PCT

Cambridge Community Services NHS Trust - Cambridge

Also known as Children's Community Nursing team - Cambridge

CCNT for Camb City, South, East & Huntingdon. Nursing care at home for C&YP ages 0-16 (19 if in FT ed.). Team consist of CCN (Acute & Palliative/End of life care). Special Needs School Nurses, Children's Cont. Care, CFS/ME svc & Transitions Health worker. Svc promotes early discharge, reduced need for admissions to hosp, short breaks at home, supports access to educ. & transition to adult health services for YP

Address Heron Court
Ida Darwin
Fulbourn
Cambridge
Cambridgeshire
CB21 5EE

Telephone 01223 884335

Fax 01223 884299

Email Address

Website www.cambridgecommunityservices.nhs.uk

Our service is based

Based in the community

Based in hospital

2 team bases within separate localities in Cambridgeshire

Our service is set in

Community based clinics

Schools and/or nursery schools

Child's home

Our service is open

9 to 5 Monday to Saturday and emergency out of hours cover on Monday to Saturday

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Cambridge Community Services NHS Trust - Huntingdon

Also known as Community Children's Nursing Teams - Huntingdon

CCNT for Camb City, South, East & Huntingdon. Nursing care at home for C&YP ages 0-16 (19 if in FT ed.) Team consists of CCN (Acute & palliative /End of life care). Special Needs School Nurses, Children's Cont. Care, CFS/ME svc & Transitions Health worker. Svc promotes early discharge, reduced need for admissions to hosp, short breaks at home, supports access to educ. & transition to adult health services for YP

Address	Children's Unit Hinchingsbrooke Hospital Huntingdon Cambridgeshire PE29 6NT
Telephone	01480 423159
Fax	01480 423158
Email Address	
Website	www.cambridgecommunityservices.nhs.uk

Our service is based

Based in the community

Based in hospital

2 team bases within separate localities in Cambridgeshire

Our service is set in

Outpatient clinics

Schools and/or nursery schools

Child's home

Our service is open

Weekday cover 9 to 5 plus emergency out of hours care

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Cambridge University Hospitals NHS Foundation Trust

Also known as Paediatric Oncology & Haematology Palliative Care team

Our service is for children who have been referred to the Regional Paediatric Oncology & Haematology unit with malignant disease & life-threatening haematological disorders. We offer nursing support, therapies & psycho-social support to children & their families during & after treatment and comprehensive palliative care, working alongside local hospital, community & hospice services.

Address	Box 181 Addenbrookes Hospital Hills Road Cambridge Cambridgeshire CB2 0QQ
Telephone	01223 245151
Fax	01223 586794
Email Address	
Website	http://www.cuh.org.uk/addenbrookes

Our service is based

Based in hospital

Our service is set in

Outpatient clinics

Day units

Child's home

Inpatient unit, outreach into Children's Hospices

Our service is open

Clinics, day unit, home visits, MDT meetings: weekday Telephone advice, support, access to inpatient ward: 24/7

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Child/family

Peterborough Community Services

Also known as Children's Community Nurses

The CCN service is a generic one catering for a wide variety of children including those with complex / life limiting / threatened conditions or end of life needs. Age range of 0-16yrs. Either direct nursing care / support / advice or teaching offered to enable a child to be cared for at home.

Address City Care Centre
Thorpe Road
Peterborough
Cambridgeshire
PE3 6DB

Telephone 01733 776156

Fax 01733 776351

Email Address

Website www.cpft.nhs.uk

Our service is based

Based in the community

Our service is set in

Outpatient clinics

Community based clinics

Schools and/or nursery schools

Child Development Centre

GP/Primary care settings

Day nurseries

Child's home

Our service is open

08.00 – 18.30 hrs with 24 hour on-call and home visiting if required 7 days a week

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Any health/social care professional

Hospice

East Anglia's Children's Hospices (EACH)

EACH comprises of 3 locality based multi-disciplinary services - EACH Milton, EACH Quidenham, EACH The Treehouse, Ipswich and the EACH True Colours Symptom Management Team.

Families living in Cambridgeshire are usually supported by the team based in Milton. EACH provides care and support to families who have a child or young person living with life-threatening conditions and/or complex healthcare needs or are bereaved of a child or young person. Services include end of life care, symptom management, short breaks (overnight or day care), family and sibling support and bereavement care, music therapy, specialist play, library and information services.

Address EACH Milton
 Church Lane
 Milton
 Cambridgeshire
 CB24 6AB

Telephone for the EACH Milton care team 01223 815100

Telephone for Symptom Management Team 08454 501053 (local rate)

Fax

Email Address

Website www.each.org.uk

Our service is based

Services provided in choice of place of care - home, hospice, hospital and wider community

Our service is set in

Choice of place of care – home, hospice, hospital and wider community

Our service is open

The service is available 24/7.

Who can refer my child to your service?

Referrals are considered from any source with the permission of the child/young person and family as appropriate

Essex

Activities and short breaks

EPIC Children's Respite Service and Music Therapy Service

EPIC provides home based short breaks and music therapy for children and young people with palliative care needs and their families within Essex, Southend and Thurrock. Our Respite Carers are trained specifically to meet the individual health and social care needs of these children and young people. A dedicated team of experienced Registered Children's Nurses train and support the Respite Carers.

Address	Essex County Council PO Box 297 A3 County Hall Chelmsford Essex CM1 1YS
Telephone	01245 430767
Fax	01245 430772
Email Address	epic.respite@nhs.net
Website	www.provide.org.uk/epic-childrens-respite-service

Our service is based

Based in the community

Our service is set in

Child's home

Short break provision of families choice, e.g. youth clubs/shopping

Our service is open

24 hour care, seven days a week

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Child/family

SNAC - Special Needs Activities Club

SNAC aims to provide opportunities for children and young people with physical and or learning difficulties by providing regular programmes of activities. To achieve our objectives SNAC produce programmes of activities which include indoor, outdoor, adventure and social events. SNAC run two Youth Clubs, a Trampoline Club and a monthly ten-pin bowling session for members and their families.

Address Beehive Voluntary & Community Resource Centre
 West Street
 Grays
 Essex
 RM17 6XP

Telephone 01375 389867/07756294943

Fax

Email Address snac2007@googlemail.com

Website www.snac.btik.com

Our service is based

Based in the community

Our service is set in

Community

Our service is open

Weekday cover 9 to 5

Who can refer my child to your service?

School based team member

Community based team member

Social care services

GP

Community nurse

Child/family

Anyone can refer. The family can join directly

Clinical, Acute or PCT

Central Essex Community Services

Also known as Children's Community Nursing Service

The Children's Community Nursing Service provide skilled nursing care and support to children and their families, who have a life limiting or life threatening condition. The team work collaboratively with members of the multidisciplinary teams, to ensure that the child and family receive optimum care.

Address B12 West Wing
Broomfield Hospital
Chelmsford
Essex
CM1 7ET

Telephone 01245 513008

Fax 01245 513142

Email Address

Website www.provide.org.uk/childrens-community-nursing

Our service is based

Based in hospital

Our service is set in

Outpatient clinics

Schools and/or nursery schools

Day nurseries

Child's home

Our service is open

Weekday cover 9 to 5

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Child/family

Colchester Hospital University FT (CHUFT)

Also known as Acute Paediatric, Community Paediatric Team and Paediatric Outreach Nursing Team.

As a team we aim to provide support to children and families where there is a nursing or medical need. Whilst there is not a dedicated palliative care service we work closely with all other agencies to offer as much care in the community and child's home as possible.

Address Colchester General Hospital
Turner Road
Colchester
Essex
CO4 5JL

Telephone 01206 744234

Fax

Email Address

Website www.colchesterhospital.nhs.uk/childrens_services.shtml

Our service is based

Based in the community

Based in hospital

Our service is set in

Outpatient clinics

Community based clinics

Schools and/or nursery schools

Children's centres

Child Development Centre

Day units

Child's home

Hospice if required

Our service is open

Seven days a week 9–5/ad hoc cover for End of Life by PONT Telephone advice from acute paediatric colleagues and tertiary units at times.

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Child/family

Allied H.P.

Hertfordshire Community NHS Trust (West Essex)

Also known as Community Children's nursing

Highly qualified team of registered sick children's nurses with extensive experience of caring for children and young people with life-limiting and life-threatening conditions in a variety of community settings.

Address	Child Development Centre Florence Nightingale Health Centre Minton Lane Harlow Essex CM17 9TG
Telephone	01279 692607
Fax	01279 692628
Email Address	
Website	Hertfordshire Community NHS Trust

Our service is based

Based in the community

Our service is set in

Outpatient clinics

Schools and/or nursery schools

Child Development Centre

Child's home

Our service is open

7 day service 8am-8pm including bank holidays. Out of hours for end of life care.

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Hospice

East Anglia's Children's Hospices (EACH)

EACH comprises of 3 locality based multi-disciplinary services - EACH Milton, EACH Quidenham, EACH The Treehouse, Ipswich and the EACH True Colours Symptom Management Team.

Families living in West Essex are usually supported by the team based in Milton. Families living in North and East Essex are usually supported by the team at the Treehouse, Ipswich.

EACH provides care and support to families who have a child or young person living with life-threatening conditions and/or complex healthcare needs or are bereaved of a child or young person. Services include end of life care, symptom management, short breaks (overnight or day care), family and sibling support and bereavement care, music therapy, specialist play, library and information services.

Address	EACH Milton Church Lane Milton Cambridgeshire CB24 6AB	EACH The Treehouse St Augustine's Gardens Ipswich Suffolk IP3 8 NS
Telephone for Milton hospice care team		01223 815100
Telephone for The Treehouse care team		01473 271334
Telephone for Symptom Management Team		08454 501053 (Local rate)
Fax		
Email Address		
Website	www.each.org.uk	

Our service is based

Services provided in choice of place of care - home, hospice, hospital and wider community

Our service is set in

Choice of place of care – home, hospice, hospital and wider community

Our service is open

The service is available 24/7.

Who can refer my child to your service?

Referrals are considered from any source with the permission of the child/young person and family as appropriate

Farleigh Hospice

Also known as Yo - Yo Project

The yo-yo project provides pre and post bereavement support to children, families and young adults (from 4 to 18) who live in the mid Essex locality.

Address Farleigh Hospice,
North Court Road'
Chelmsford
Essex
CM1 7FH

Telephone 01245 457300

Fax 01245 457406

Email Address yoyoproject@farleighhospice.org

Website www.farleighhospice.org

Our service is based

Hospice based

Our service is set in

Outpatient clinics

Schools and/or nursery schools

Children's centres

Child's home

Where ever it is needed for the child - very flexible

Our service is open

Weekday cover 9 to 5

Some evening and weekend work planned for the coming year 2011

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Child/family

Community mental health staff, police, hospice staff, anyone who feels a child needs support including self and family referrals

Haven House Children's Hospice

Short break care for children up to 19 years old. Crisis care for social/health reasons or transition from hospital to home. Use of Bereavement Suite for children & their families. Play & Music Specialists offer activities such as singing and sensory play. Toy home loans, coffee mornings, under 5s play group, and sibling support on offer; also complementary therapies i.e. reflexology for parents.

Address The White House,
Mallinson Park,
High Road
Woodford Green
Essex
IG8 9LB

Telephone 0208 505 9944

Fax 0208 498 0144

Email Address enquiries@havenhouse.org.uk

Website www.havenhouse.org.uk

Our service is based

Based in the community

Our service is set in

Hospice TOTs (under 5) group in children's ctr, youth club for children with disabilities on Friday nights local ctr

Our service is open

24 hour care, seven days a week

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Child/family

Little Havens Children's Hospice

A Hospice Service for life limited and life threatened children and their families across Essex. Regular respite stays, end of life care, symptom control, post bereavement care and family support are available. Care is holistic and provided by a multi disciplinary team, and is available 365 days per year.

Address Daws Heath Road,
Thundersley
Benfleet
Essex
SS7 2LH

Telephone 01702 552200

Fax 01702 556712

Email Address

Website www.havenshospices.org.uk

Our service is based

Based in the community

Hospice based

Our service is set in

Within the hospice

Our service is open

24 hour care, seven days a week

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Child/family

Anyone can refer

St. Luke's Hospice

Also known as Luke's Counselling Service for Children & Young People

The service offers pre bereavement and post bereavement support, counselling and groups for children and young people aged 5 - 19 years, youth work support, counselling and groups for young people living with/or affected by cancer and any other life limiting disease, telephone advice and support for families and professionals, training and education, collaborative working with other professionals.

Address	St. Luke's House 22 Lampits Hill Corringham Essex SS17 9AL
Telephone	01375 648175
Fax	01375 648177
Email Address	Lukes@stlukeshouse.org.uk
Website	www.stlukeshospice/luke-children.asp

Our service is based

Based in the community

Help and support is also available at St. Luke's Hospice.

Our service is set in

Community based clinics

Schools and/or nursery schools

Children's centres

Child's home

St Luke' House & St Luke's Hospice

Our service is open

Weekday cover 9 to 5

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Child/family

Anyone can refer

The J's Hospice

The J's @ Home is a specialised palliative care service for life limited young adults (18-40), this service is provided free of charge in the patient's own homes. The service offers respite, EOL care and psychosocial care. The team comprises of trained nurses and carers who encourage the young people to lead full lives despite their illness.

Address 36A Church Street
Great Baddow
Chelmsford Essex CM2 7HY

Telephone 01245 475474

Fax 01245 478940

Email Address info@thejshospice.org.uk

Website www.thejshospice.org.uk

Our service is based

Based in the community

Our service is set in

In Young Adults home

Our service is open

Weekday cover 9 to 5

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Child/family

Hertfordshire

Clinical, Acute or PCT

East and North Hertfordshire NHS Trust

Also known as Children's Community Nursing service

We provide a service to the children and young people with a Hertfordshire GP and living in the East and North Hertfordshire geographical area. The staff are fully trained in the management of children and young people with life limiting condition and also have the support of a Children's Continuing care service who will provide respite in the home

Address The Lister Hospital
 Coreys Mill Rd
 Stevenage
 Hertfordshire
 SG1 4AB

Telephone 01438 284990

Fax

Email Address

Website

Our service is based

Based in hospital

The service is one service based on 2 sites

Our service is set in

Schools and/or nursery schools

Child's home

Our service is open

Weekday cover 9 to 5 plus emergency out of hours care

Moving to a 7 day a week service in 2011

Who can refer my child to your service?

Hospital based team

GP

Community nurse

Child/family

Other regional centres

Hertfordshire Community NHS Trust

Also known as Children's Community and Specialist Nurses in West Hertfordshire

We are a generic Children's Community Nursing team who offer any nursing need in the community. We have a large varied caseload which includes oncology and special needs

Address	Unit 1 Old School House Hemel Hempstead Hertfordshire HP2 4JD
Telephone	01442 413420
Fax	01442 413420
Email Address	They are in the process of getting one, will let us know
Website	

Our service is based

Based in the community

Our service is set in

Schools and/or nursery schools

Children's centres

Child Development Centre

Day nurseries

Child's home

Our service is open

We work 8 - 6 weekdays and 9 - 5 weekends. We are in the process of consultation to offer on call until 10pm daily.

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Any professional

Hertfordshire Community NHS Trust (YP)

Also known as Young People's Health Transitional Service

To coordinate the transfer of health care from children to adult services for young people aged 14-21 with complex physical health needs or life limiting conditions in Hertfordshire. The service offers/coordinates ongoing advice, support & training of carers/services on the YP's needs, liaising with other agencies and responsible medical teams (both children's & adults) involved in the YP's care to facilitate the appropriate transfer of care.

Address Apsley 1
 Post Point 13
 Brindley Way
 Hemel Hempstead
 Hertfordshire
 HP3 9BF

Telephone 01442 454668

Fax 01923 471219

Email Address: No service specific email address. Please ring office base

Website: www.hertschs.nhs.uk/services/children/Young_Peoples_Transitional_Service/

Our service is based

Based in the community

Our service can visit young people in

Schools (in & out of county)

Child Development Centre

Young person's home

Colleges (in & out of county)

Short Breaks

Hospice

Our service is open

Weekday cover 9 to 5

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Children's and adult Social care services,

GP

Community nurse

Connexions

Hospices

Agreement for referral required from parents/young person. Young person must be registered with Hertfordshire GP

Hospice

Rennie Grove Hospice Care (Iain Rennie Hospice at Home)

The Pepper Children's nurses provide specialist palliative nursing care for children and young people aged 0-19years across parts of West Hertfordshire and South Buckinghamshire. Service includes short breaks at home, symptom management, end of life care and bereavement support for parents and siblings. Telephone support and advice is available 24/7 and visits can be arranged as necessary.

Address	Rennie House Unit 3 Icknield Industrial Estate Icknield Way Tring Hertfordshire HP23 4JX
Telephone	01422 890444
Fax	01442 891276
Email Address	info@irhh.org
Website	www.irhh.org

Our service is based

Based in the community

Our service is set in

Child's home

Our service is open

24 hour care, seven days a week

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Child/family

Anyone can refer with agreement of child/family

Norfolk

Bereavement and Support

Nelson's Journey

Nelson's Journey supports bereaved children and young people under 18yrs living in Norfolk. Our range of services includes a full assessment of each child's bereavement needs, one to one support and therapeutic weekend camps. We also provide guidance and information to families and professionals and can support children who have complex bereavement needs and/or learning difficulties.

Address Trafalgar House
 4 Meridian Way
 Norwich
 Norfolk
 NR7 0TA

Telephone 01603 431788

Fax 01603 304873

Email Address enquiries@nelsonsjourney.org.uk

Website www.nelsonsjourney.org.uk

Our service is based

Based in the community

Our service is set in

Outreach work to the family home or the school

Our service is open

Weekday cover 9 to 5

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Child/family

Clinical, Acute or PCT

Norfolk Community Health & Care CCNT

Also known as Children's Community Nursing Team

The Children's Community Nursing Team currently provides high quality nursing care for children and young people from birth to 19 years with Complex Health Needs & Life Limiting Conditions in Central and West Norfolk. Children can be cared for at home or in other community settings. The team aims to support parents/carers in the care of their child encouraging competence, confidence and independence.

Address	The Children's Centre 40 Upton Road Norwich Norfolk NR4 7PA
Telephone	01603 508943
Fax	01603 508971
Email Address	nchc-ccnt@nhs.net
Website	www.norfolkcommunityhealthandcare.nhs.uk

Our service is based

Based in the community

Our service is set in

Outpatient clinics

Community based clinics

Schools and/or nursery schools

Children's centres

Child Development Centre

Child's home

Our service is open

Weekday cover 9 to 5

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Child/family

Consultant Community / Acute

Queen Elizabeth Hospital Kings Lynn

Also known as Paediatric Community Nursing Team

Children's community nursing service providing support to families of children and young people with complex health needs requiring nursing interventions, palliative and End of Life care. Catchment area West Norfolk, North Fenland area of Cambridgeshire and South Holland area of Lincolnshire.

Address	Gayton Road Kings Lynn Norfolk PE30 4ET
Telephone	01553 613214
Fax	01553 613212
Email Address	
Website	www.qehkl.nhs.uk

Our service is based

Based in hospital

Our service is set in

Outpatient clinics

Schools and/or nursery schools

Child Development Centre

Child's home

Our service is open

Weekday cover 9 to 5

Who can refer my child to your service?

Hospital based team

Community based team member

Hospice

East Anglia's Children's Hospices (EACH)

EACH comprises of 3 locality based multi-disciplinary services - EACH Milton, EACH Quidenham, EACH The Treehouse, Ipswich and the EACH True Colours Symptom Management Team.

Families living in Norfolk are usually supported by the team based in Quidenham. EACH provides care and support to families who have a child or young person living with life-threatening conditions and/or complex healthcare needs or are bereaved of a child or young person. Services include end of life care, symptom management, short breaks (overnight or day care), family and sibling support and bereavement care, music therapy, specialist play, library and information services.

Address EACH Quidenham
Norwich
Norfolk
NR16 2PH

Telephone for Quidenham care team 01953 888603

Telephone for Symptom Management Team 08454 501053

Fax

Email Address

Website www.each.org.uk

Our service is based

Services provided in choice of place of care - home, hospice, hospital and wider community

Our service is set in

Choice of place of care – home, hospice, hospital and wider community

Our service is open

The service is available 24/7.

Who can refer my child to your service?

Referrals are considered from any source with the permission of the child/young person and family as appropriate

Suffolk

Activities and short breaks

Activities Unlimited

Activities Unlimited provides services for children and young people with additional needs throughout the Suffolk area to enable them to access inclusive and specialist short breaks and activities. Activities Unlimited is web based so please check out our website for further information about the service.

Address Unit 7 Hill View Business Park
Old Ipswich Road
Claydon
Ipswich
Suffolk
IP6 0AJ

Telephone 01473 260026

Fax

Email Address info@activitiesunlimited.co.uk

Website www.activities-unlimited.co.uk

Our service is based

Based in the community

Our service is set in

Short Breaks and Activities

Our service is open

Weekday cover 9 to 5

Who can refer my child to your service?

School based team member

Community based team member

Social care services

Child/family

Hospice

East Anglia's Children's Hospices (EACH)

EACH comprises of 3 locality based multi-disciplinary services - EACH Milton, EACH Quidenham, EACH The Treehouse, Ipswich and the EACH True Colours Symptom Management Team.

Families living in Suffolk are usually supported by the team based at the Treehouse, Ipswich.

EACH provides care and support to families who have a child or young person living with life-threatening conditions and/or complex healthcare needs or are bereaved of a child or young person. Services include end of life care, symptom management, short breaks (overnight or day care), family and sibling support and bereavement care, music therapy, specialist play, library and information services.

Address EACH The Treehouse
St Augustine's Gardens
Ipswich
Suffolk
IP3 8NS

Telephone for The Treehouse care team 01473 271334

Telephone for Symptom Management Team 08454 501053

Fax

Email Address

Website www.each.org.uk

Our service is based

Services provided in choice of place of care - home, hospice, hospital and wider community

Our service is set in

Choice of place of care – home, hospice, hospital and wider community

Our service is open

The service is available 24/7.

Who can refer my child to your service?

Referrals are considered from any source with the permission of the child/young person and family as appropriate

Bereavement and Support

Nicky's Way at St Nicholas Hospice

Open access group based service for bereaved children and young people in West Suffolk and Thetford area, which runs twice yearly. Consultative service for family members and professionals dealing with bereaved children. Training and information about appropriate resources. Child Bereavement Forum quarterly.

Address	Hardwick Lane Bury St Edmunds Suffolk IP33 2QY
Telephone	01284 766133
Fax	01284 732000
Email Address	NickysWay@stnh.org.uk
Website	www.stnicholashospice.org.uk

Our service is based

St Nicholas Hospice

Our service is set in

Hospice

Our service is open

Weekday cover 9 to 5

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Child/family

Clinical, Acute or PCT

Suffolk Community Healthcare

Also known as Children's Community Nursing

Supporting families with children aged 0-19 years in the community setting who have complex and/or palliative care needs. Including the delivery of complex nursing care, training, respite & supporting those who are technology dependent. We offer a 24/7 service with visits where necessary, to deliver nursing care & symptom control during the end stages of life.

Address Allington House
427 Woodbridge Road
Ipswich
IP4 4ER

Telephone 01473 275320

Fax

Email Address

Website www.sept.nhs.uk

Our service is based

Based in the community

Our service is set in

Schools and/or nursery schools

Child's home

Hospital/Acute setting

Our service is open

Weekday cover 9 to 5

24hr for end of life only

Who can refer my child to your service?

Hospital based team

School based team member

Community based team member

Social care services

GP

Community nurse

Child/family

West Suffolk Hospital NHS Trust

Also known as Acute hospital trust

A medical palliative care service to the local population - mainly children within paediatric oncology but also available to give advice/become involved in the care of children with a non-oncological diagnosis and palliative care needs.

Address	Paediatric Department Hardwick Lane Bury St Edmunds Suffolk IP33 2QZ
Telephone	01284 713315
Fax	01284 713407
Email Address	
Website	www.wsh.nhs.uk/childrensservices

Our service is based

Based in hospital

Our service is set in

Outpatient clinics

Inpatient ward

Our service is open

24 hour care, seven days a week

Who can refer my child to your service?

Hospital based team

Community based team member

GP

Community nurse

Child/family

Ipswich Hospital

Also known as Paediatric Oncology Nursing Team

We provide Palliative Care, Advice, Support and Symptom Management for Paediatric Oncology Patients.

Address Children's Outpatients Department
Ipswich Hospital NHS Trust
Heath Road
Ipswich
Suffolk
IP4 5PD

Telephone 01473 702380

Fax

Email Address Lyndsey.walker@ipswichhospital.nhs.uk

Website

Our service is based

Based in Hospital

Community

Inpatient Care

Our service is set in

Our service is open

24 Hour on-call service for end of life care

08:30 – 17:30 Monday to Friday Support for Palliative Care

Who can refer my child to your service?

Referred via original oncology diagnosis

National/Regional

Together for Short Lives

Together for Families Helpline

If your child has a life-threatening illness and you are finding it hard to cope, our free Together for Families Helpline provides information and support for families, carers and professionals who look after a child with a life-threatening illness.

Address Together for Short Lives
4th Floor Bridge House
48-52 Baldwin Street
Bristol BS1 1QB

Telephone 0808 8088 100

Fax

Email Address info@togetherforshortlives.org.uk

Website www.togetherforshortlives.org.uk

Our service is based

Telephone Help-line

Our service is set in

Our service is open

7 am - Midnight

7 days a week

Who can refer my child to your service?

Families

Carers

Professionals