



## **Job Description                      Sibling Support Worker**

**Reports to                                      Governance & Contracts  
Manager**

### **Job Summary**

To work closely with the Care team as a member of the Family Support Team to ensure families are supported at each stage of the bereavement process. This will involve liaising with professionals in the community as well as in house, from the time of referral through to the child's death and afterwards. Some evening and weekend work will be required.

### **Key Responsibilities**

1. To ensure families are emotionally well supported when in house. This will mean working closely with the Care Team, the Family Support Team, the Play Team and other staff in the house.
2. To build on and further develop a support programme for siblings of children attending Naomi House for respite care.
3. To develop a support programme for bereaved siblings.
4. To work alongside the Care Team to provide advice and guidance, developing and expanding their coping skills to enable them to work more effectively with bereaved families and children.
5. To support the training of health care professionals, and others working in schools, voluntary or other agencies who might be involved in ongoing support of family members of very sick children.
6. To abide by a professional code of conduct.

### **Key Tasks**

1. To work closely with the Care Team and Family Support Team at all times.
2. To be involved in assessment meetings where the needs of siblings can be considered in the context of the whole family, including grandparents. This will be to determine suitable support for all the family.
3. To work closely with the Play Team to provide age appropriate support for siblings. This will be day to day support as well as event planning.
4. To participate in weekly family meetings alongside any other staff involved with the family to plan appropriate support for siblings.
5. Network with other agencies such as Child Bereavement Charity, Winston's Wish, Simon Says, GPs, schools and other children's hospices for the benefit of the children and families.

6. Provide ongoing training and development for all staff, especially in relation to sibling support.
7. Maintain accurate records, and ensure confidentiality.
8. Evaluate the service, alongside the other members of the Family Support Team, and produce relevant reports and data.
9. Receive regular supervision, as agreed by the line manager.
10. Maintain personal and professional development.

### **General Accountabilities**

1. Co-operate with all staff in maintaining good relationships with outside agencies and the general public in order to uphold the image of Naomi House and win increased support for its work.
2. Maintain confidentiality in all areas of work with the Trust.
3. Actively support and promote Naomi House and its policies.
4. Co-operate with all staff in maintaining harmonious interpersonal relationships.
5. Attend staff meetings and training as required.
6. Ensure the respect, dignity and rights to privacy of children, young people and their families as far as possible.
7. Participate in regular supervision sessions with your Line Manager (and staff for whom you are responsible if applicable).
8. Carry out any other duties as are within the scope and purpose of the job, the title of the post and its grading as requested by your Line Manager or his/her higher level of authority.

## **Job Specification**

Professional skills, knowledge and experience

### Essential

- Experience of working with families facing loss or bereavement.
- Experience of working with and developing bereavement support services.
- Able to demonstrate an understanding of assessing the psychological and emotional needs of an individual.
- Excellent communication skills.
- Ability to prioritise workload.
- Positive and flexible approach to work.
- Ability to work with minimal managerial supervision to achieve objectives.
- Committed to equal opportunities.
- Committed to ongoing personal training and development.

### Desirable

- Professional qualification: eg social worker, registered nurse, counsellor/therapist
- Previous experience of working in a healthcare/hospice/palliative care setting
- Enthusiastic with a sense of humour
- Knowledge of child bereavement charities
- Experience of training others

**The job description does not attempt to describe all the tasks and responsibilities of the post, but rather illustrates with examples the main role of the post-holder. It is therefore subject to alteration and development and will be reviewed jointly with the post-holder and Director of Care.**