# Introduction to Mental Health Awareness





# Our Approach...





#### What is Mental Health?

#### ...a state of well-being in which every individual:

realizes his or her own potential

can cope with the normal stresses of life

can work productively and fruitfully able to make a contribution to her or his community

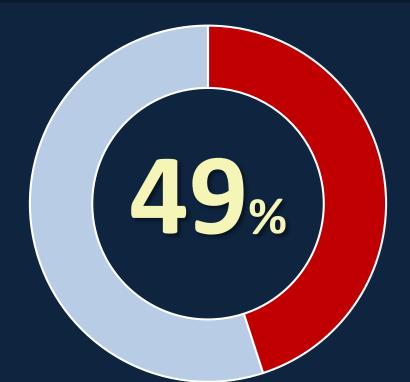


What Causes Mental III Health?

Stress Other Genetics Bio-Chemical



#### Why it's important...



#### of working days lost is down to Stress, Anxiety and Depression



#### Among the main reasons...

## Lack of Support

## Work Pressure

## Difficult customers







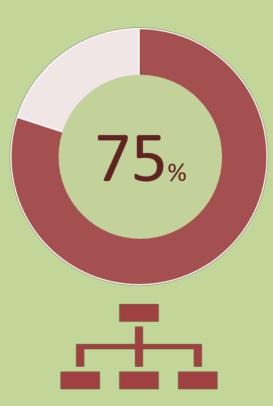
# Presenteeism



Centre for Mental Health 2010



Support mental health at work



### Barriers exist to support mental health

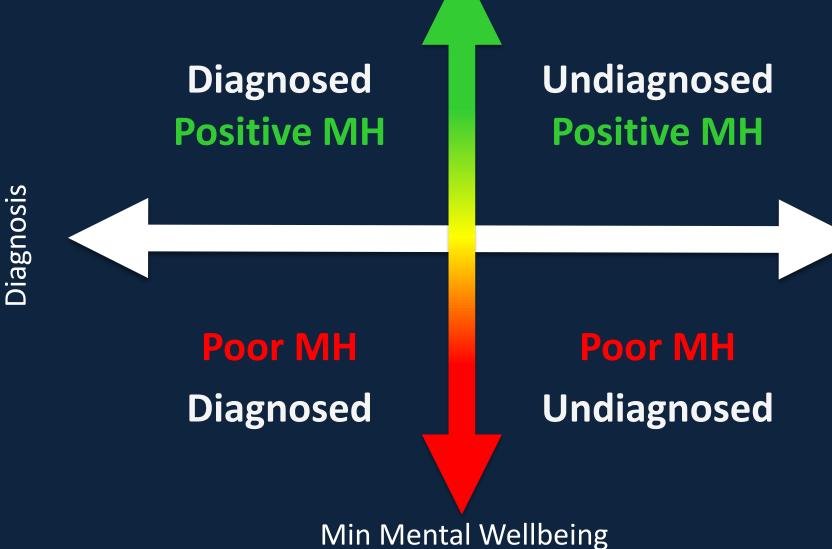
24% Managers had any

MH training



BITC National Employee Mental Wellbeing Survey Findings 2017



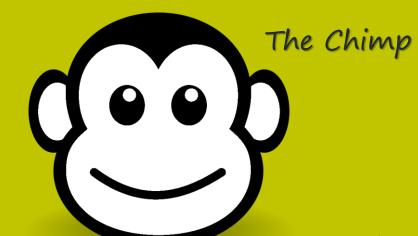


No

A Continuum Approach

OAKWOOD

## Who is really in control?





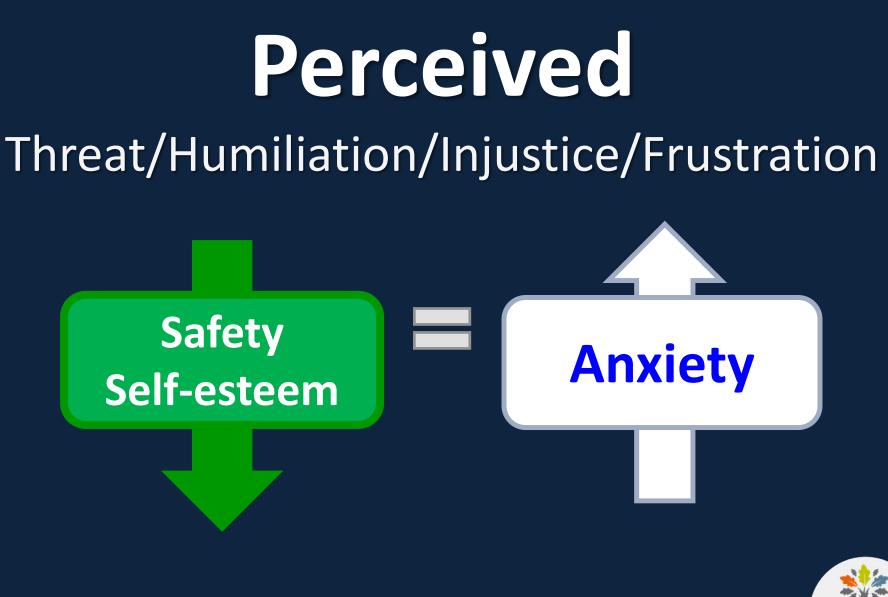
The computer (or human)...



## **Workplace Stress**

## "...the adverse reaction people have to excessive pressures or other types of demand placed on them at work"











Braban and Turkington 2002

#### **Risk factors**





#### Burnout

Vicarious Trauma

## Compassion Fatigue

"physical and emotional exhaustion"

"Shift in world view" "emotional and physical erosion"



## Depression

Common mental disorder involving depressed mood, loss of interest, loss of pleasure, feelings of guilt, low self worth, disturbed sleep, appetite concentration and low energy

Nothing is enjoyable anymore



WHO definition

#### **Signs and Symptoms**

#### Physical

Speak and move slowly, lack of attention, irritable, cries, emotionally blunt, chronic fatigue, sleeping too much or too little, constipation, weight loss/gain, overeating, irregular cycle, loss of sexual desire, aches and pains

#### Emotional

Sadness, Guilt, Anxiety, Anger, Mood swings, lack of emotional responsiveness, Helplessness, Hopelessness

#### Thinking

"I'm a failure, I've let everyone down, it's all my fault, nothing good happens to me, I'm worthless, no-one loves me, I am so alone, life is not worth living, there's nothing good out there, things will always be bad"



#### 5965 Suicides in the UK in 2016







#### Signs and Symptoms of Anxiety

#### Physical

- Chest pains, palpations, rapid heart beat, flushing, (cardiovascular)
- Dizzeness,
  headache,
  sweating, tingling,
  numbness,
- Choking, dry mouth, nausea, vomiting, diarrhoea, (Gastrointestinal)

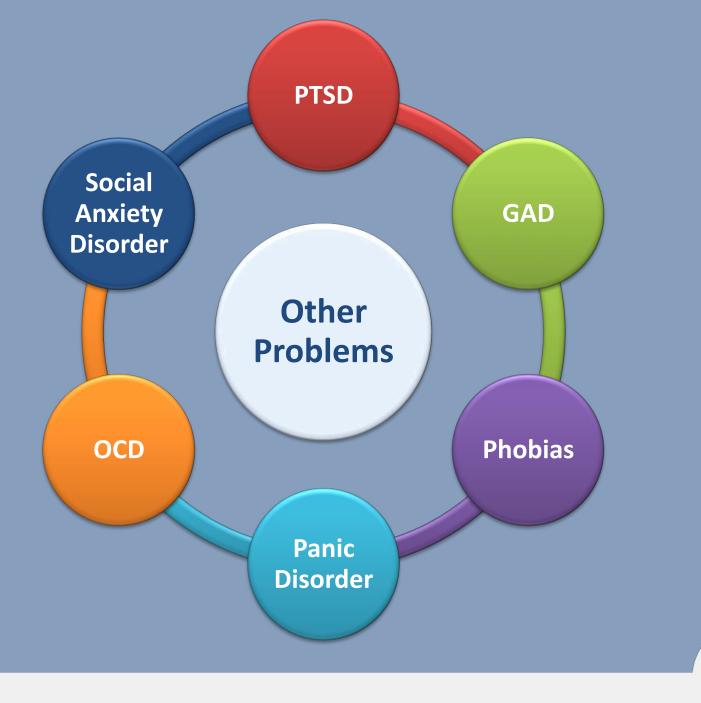
#### Psychological

- restlessness
- a sense of dread
- constantly "on edge"
- difficulty concentrating/ decisions
- Irritability/ impatience /anger/ unable to sleep
- poor memory/going blank

#### **Behavioural**

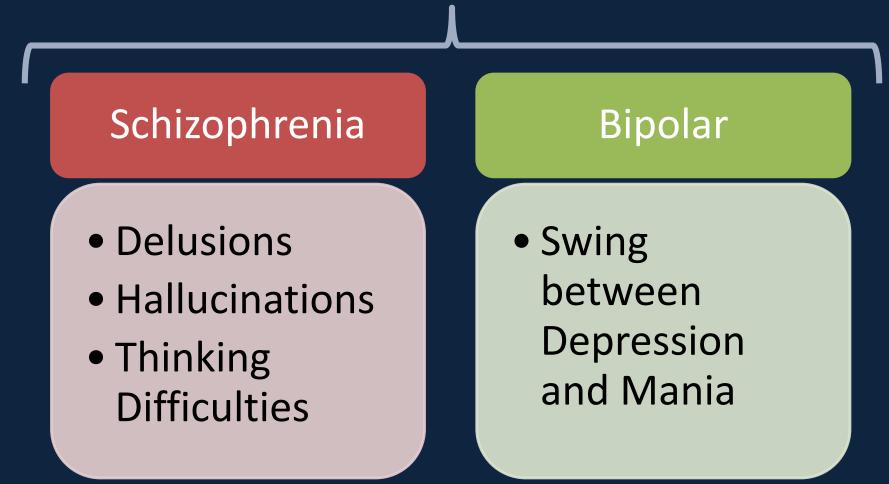
- Distress in social situations
- Repetitive checking
- Urge to escape situations
- Avoidance of situations
- Phobic behaviour
- Many people experience mixed anxiety and depression.



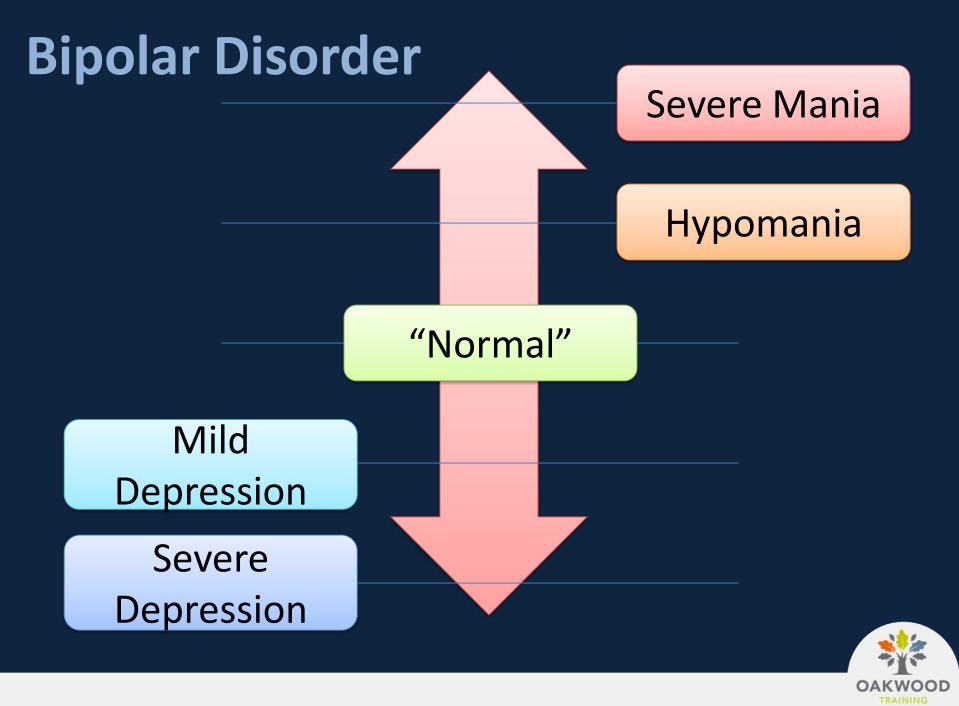




#### Psychosis







# What to do...

- 999 if risk of harm
- Listen-non judgemental
- Are you the best person?
- Occupational Health
- Wellness Action Plan
- GP/CPN
- Create environment



# DON'T

**Dismiss delusions** Act horrified Let others laugh Tell them to make the voices stop Don't lie to them



# What can we do to look After our own Wellbeing?







5 Ways to Wellbeing New Economics Foundation on behalf of Foresight

www.rethink.org.uk 03005000927 www.sane.org.uk (out of hours) 08457678000 youngminds.org.uk **Bipolar uk** 02079316480

Who can help...



Mental Health & Personal Safety Specialists

Click the link to find out more about us... www.oakwoodtraining.co.uk