Confirmed diagnosis of life-limiting illness, or severe chronic illness with complications and uncertain prognosis.

- · Symptoms well managed, condition stable.
- Family support for child, parents and siblings dealing with uncertain life expectancy of affected child, and practical challenges of providing care for a child with complex needs.
- · Staffing implications: standard CHSW arrangements.

Relevant sections of ACT Care pathway Standards 1-4.

- Symptoms requiring further management, or evidence of progressive disease, or unpredictable health. Full treatment given with expectation of significant improvement in symptoms/complications.
- Additional family support e.g., all of the above, + other family member(s) has significant health related additional needs, domestic disharmony, concurrent mental health issues, previous bereavements etc.
- · Staffing: as above + increased contact time and nurse/carer time if unpredictable health or technology-dependent.

Relevant sections of ACT Care pathway Standards 2-4.

- Symptomatic with active palliation, recognising the futility of further attempts at curative treatment, often with some limitation on resuscitation. The intention is to maintain maximal quality of life for as long as possible.
- Significant family support requirements all of the above, + dealing with progressive deterioration in health and approaching losses.
- Staffing: as above plus increased nurse/carer time.

Relevant sections of ACT Care pathway Standards 2-5.

- End of Life Care emphasis on symptom management and quality of life, with recognition that the end of life is soon approaching.
- Family support all of above, + practical support in dealing with imminent death of their loved one.
- Staffing: as above plus one to one nursing 24/7, and medical second tier on-call.

Relevant sections of ACT Care pathway Standard 5.

- Bereavement support for all surviving family members, including both emotional, spiritual, and practical support for families from the time of death onwards.
- · Staffing: Increased contact time plus bereavement team and chaplaincy support.