



NEL,
1 Lower Marsh,
London,
SE1 7NT

Email: NELCSU.foi@nhs.net

Dear Mr Steer

Reference: FOI.20.BDH169, FOI.20.HAV175, FOI.20.RED182

15 March 2021

Re: Freedom of Information request

Thank you for your request under the *Freedom of Information Act 2000* (the Act). This response is provided on behalf of NHS Barking and Dagenham, NHS Havering and NHS Redbridge Clinical Commissioning Groups (CCGs). Your request along with the CCGs' response is detailed below.

1. Do you have a children's palliative care service specification? (Yes/No).

Yes

If so, please attach a copy to your response to this request.

Please see attached Appendix A – Haven House, and B – Hospice at Home Service

2. Do you have a children's palliative care service specification which states that infants, children and young people with a life-limiting condition and their parents or carers should have opportunities to be involved in developing an advance care plan? (Yes/No)

Yes

3. Do you have a children's palliative care service specification which states that infants, children and young people with a life-limiting condition should have a named medical specialist who leads and coordinates their care? (Yes/No)

Yes

4. Do you have a children's palliative care service specification which states that infants, children and young people with a life-limiting condition and their parents or carers should be given information about emotional and psychological support, including how to access it? (Yes/No)

Yes

5. Do you have a children's palliative care service specification which states that infants, children and young people with a life-limiting condition should be cared for by a multidisciplinary team that includes members of the specialist paediatric palliative care team? (Yes/No)

Yes

6. Do you have a children's palliative care service specification which states that parents or carers of infants, children and young people approaching the end of life should be offered support for grief and loss when their child is nearing the end of their life and after their death? (Yes/No)

Yes

7. Do you have a children's palliative care service specification which states that infants, children and young people approaching the end of life and being cared for at home should have 24-hour access to both children's nursing care and advice from a consultant in paediatric palliative care? (Yes/No)

Yes

8. Do you have a children's palliative care service specification which states that infants, children and young people with a life-limiting condition and their families should have access regular short breaks for respite? (Yes/No)

Yes

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Review procedure

If you feel that we have not met the requirements of the Freedom of Information Act 2000, you should contact the FOI Team at: NELCSU.foi@nhs.net

If you remain dissatisfied, you can ask us to review our decision by making a written request for an internal review. In order to assist with the review, you should include your address, a description of the original request and the reasons why you are dissatisfied. Please send this to:

Email

NELCSU.foi@nhs.net

Postal address

NEL CSU,
1 Lower Marsh,
London,
SE1 7NT

Website address

www.nelcsu.nhs.uk

The review will be handled by more senior staff who were not involved in the original decision. Although this will not apply to Section 36 claimed exemptions in accordance with Department of Health Directive, your request will still be reviewed. We aim to complete all internal reviews within 20 working days. If you then wish to appeal you should contact the Information Commissioner for an independent review at the following address:

**Telephone**

01625 545745

Postal address

The Information Commissioner,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF

Website address

www.ico.gov.uk

Feedback

Your feedback is welcome to help us improve the service we provide. Please send comments or suggestions to our address.

Yours sincerely,

Freedom of Information Team

NEL