

SAFE CARE

at Acorns Children's Hospice

Guidance for Families and Friends Visiting the Hospice

We need to ensure that all of the children and young people visiting Acorns are kept SAFE.

Below are 8 steps that you can take to help us make this possible

- 1** Please make sure that you always sign the visitors book each time you arrive and leave the hospice, please also note that you will be asked who you are by the receptionist before entering the building
- 2** Please do not enter any of the children's bedrooms unless you have permission from the nurse in charge
- 3** Please ensure that staff are always aware of your whereabouts within the building
- 4** Please inform the nurse looking after your child about either any visitors you are expecting or anyone that you do not wish to be allowed to visit your child during their stay
- 5** Please ensure that you and your visitors always wear one of the sticky labels provided to identify that you are a parent or visitor
- 6** Please remember that siblings need to be supervised at all times and unless a befriender has been organised to look after them they are your responsibility
- 7** Please ensure that photos of children other than your own are not taken or posted on social network sites
- 8** Please ensure that mobile phones are not used in the care area unless agreed with the nurse in charge.



Thank you for your on-going support and co-operation in keeping all Acorns children safe.

Emma Aspinall

Director of Care and Designated Safeguarding Officer

Agreed at Acorns Safeguarding Steering Group April 2013

acorns
Care for the child,
support for the family